

Payment and dispatch

The following terms and conditions apply:

Dispatch conditions

Domestic delivery (Germany) and neighbouring countries: Österreich, Niederlande, Schweiz, GB, Frankreich, Polen, CZ, Belgien, Luxemburg, Spanien, Italien.

Dispatch costs (inclusive of legally applicable VAT)

Domestic deliveries (Germany):

We do not charge any shipping costs.

Deliveries to foreign countries:

We charge shipping costs for deliveries to foreign countries on the basis of the shipping weight:

Delivery periods

Unless otherwise specified in the quote, domestic delivery of goods shall be made (Germany) within 3 - 5 days, for deliveries abroad within 5 - 7 days from conclusion of contract (if advance payment agreed from the date of the payment instruction).

Please note that deliveries are not made on Sundays and other holidays.

If you have ordered articles with different delivery dates, we send the articles together in one delivery if no other agreement has been made. The delivery date for the complete order will be the same as that of the article with the longest delivery time.

Terms of payment

For domestic deliveries (Germany) the following payment options are available:

- Prepayment via transfer
- Cash on delivery (plus COD charges 9,00 €)
- Payment via SEPA direct debit
- Payment via credit card
- Payment via PayPal
- Payment via PayPal Express

In case of deliveries to a foreign country, you have the following payment options:

- Prepayment via transfer
- Cash on delivery
- Payment via credit card
- Payment via PayPal
- Payment via PayPal Express

Further details on payment

If payment is to be made via an SEPA base debit note or an SEPA corporate debit note, you authorise us to collect the billing amount from the specified account by issuing a corresponding SEPA mandate. You will receive a pre-notification at least 5 days before the date of the direct debit collection. Please ensure that the account in question possesses sufficient covering funds on the due date.

If payment is made using a credit card, your credit card account is debited in conjunction with the shipping of the goods.

Our bank account:

Volksbank Hildesheimer Börde e.G.
Ulf Hanebuth
IBAN DE28 2599 1528 0086 5613 00
BIC GENODEF1SLD

In case of questions, please contact us at the contact details mentioned in the Legal Notice.